



PRODUCT SHEET

TrustTel Prima PLUS Mobile

Valid from 1 October 2018

Experience great value and more plan inclusions from our new 4G Prima Plus mobile plans.

					
Amazing promotional plans	Up to 100Mbps download	New great data inclusions	Unlimited national calls. Free minutes to 26 countries	Domestic and Roaming data bolt-ons. Roaming voice packs	Zero bill shock

Great network experience on a 4G Network.

Get more done in less time, with our range of 4G Plus plans.

International and National call inclusions

Get up to 300 minutes to call 26 countries, unlimited national calls, text and standard MMS's. Covers all the stuff you do every day - talking, texting and picking up your voicemail.

More freedom with our big data inclusion

Using lots of data? You are not alone. Our latest data allowances are our most generous ever.

Peace of Mind

With the *Zero Bill Shock* feature you don't need to worry about your mobile bill as there will be no excess usage charges.

Roaming voice packs

Get SMSs and minutes to call anywhere when you are Roaming Overseas.

Data bolt-ons

Now you can add extra data to your plan to use in Australia or when travelling overseas. Choose from 100MB to 5GB recurring and one-off bolt-ons to boost your allowance and save money.

	NANO \$20	MINI \$25	STANDARD+ \$40	SUPER+ \$45	MAX+ \$50
	Month-to-month	Month-to-month	12-month contract	12-month contract	12-month contract
Included Value	\$200 \$0.40 flagfall + \$0.99 per min for excess usage	\$1000 \$0.40 flagfall + \$0.99 per min for excess usage	Unlimited	Unlimited	Unlimited
SMS	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
MMS	Included Value	Unlimited	Unlimited	Unlimited	Unlimited
Data*	500MB	1.5GB	4GB	10GB	25GB
Call to 26 Countries**	-	-	100 minutes	300 minutes	300 minutes
Calls to 1800	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited
Calls to 13-1300	Included Value#	Included Value#	Unlimited	Unlimited	Unlimited
Calls between users on the same network	Unlimited	Unlimited	Unlimited	Unlimited	Unlimited

Prices include GST - *Excess data usage is charged at \$0.03/MB (\$30.72/GB). Alternatively, sign up to 1GB Auto Bolt-on to save and pay \$10/GB. **Apart from China which calls to mobile are included, minutes can be used only to call international landlines. # Telstra Retail numbers 132000, 132203, 132674, 132999 are charged as excess usage.

We give the kind of service you just
can't get from the big telcos



One Bill

We're a full service telecommunications provider meaning we can provide all your communications on one single bill. So that's one simple payment per month and one company to deal with. Just makes life simple.



Dedicated Account Manager

When you're with us you'll have your own dedicated Account Manager, so if you've got a question you know who to come to. It's the kind of personal service the big telcos just can't offer.



A Communications Partner

We believe in being a valued partner to our clients by offering honest and straightforward advice. We don't make the sale and run, we're here to stay, and we're here to do whatever we need to keep you happy.



Business Communications Specialists

We only focus on businesses which means we understand what's important to keep costs down and efficiency up. Talk to us about our market leading portfolio of products designed to improve communications across your entire business.

Things You Should Know

The following terms and conditions apply for the Nano, Mini, Standard+, Super+ and Max+ plans (respective minimum monthly charge of \$20, \$35, \$45, \$40 and \$45). All mobiles services are provided by Mobile Service Solutions PTY LTD (MSS) ACN 606 336 832. **1.** All prices are quoted inclusive of GST. **2.** Included value amounts are valid for one month (billing period), and are to be used in Australia: \$200 (Nano plan), \$1000 (Mini plan), and Unlimited (Standard+ plan, Super+ plan and Max+ plan). Plan's included values can be used towards standard national calls, standard SMS and standard MMS to mobiles and fixed line services, calls to 1300, 13 (excluding 132000, 132203, 132674, 132999 on Nano and Mini plans), 1800 and calls to retrieve voicemail. **3.** Services excluded from the plan allowance are: directory services, calls, SMS and MMS to international numbers, international roaming, content packs and bolt-ons, mobile data usage. **4.** Some of the barred services are: Premium services, 19x, 189x and VPN numbers. **5.** When the included value on a plan is reached, any extra usage will be charged at the standard rates as excess spend. **6.** Fair Usage policy applies to all mobile plans in relation to calls, call diversions, SMS, MMS, and data usage. **7.** Calls are charged in 60 second increments. **8.** Unused monthly data allowance cannot be rolled over. **9.** Upon exceeding the monthly included data allowance you will be charged for excess data usage as indicated. **10.** Data usage will be metered in kilobytes, where 1024 bytes = 1 Kilobyte or part thereof and includes both uploads and downloads. **11.** Monthly data allowance cannot be used when roaming internationally. **12.** MSS under the brand name Trusttel uses part of Telstra's 4G and 3G mobile network, providing a combined 4G and 3G coverage footprint of 98.8% and a 4G coverage footprint of 95% of the Australian population covering 1.59 million square kilometres. **13.** These mobile plans have access to download speeds of up to 100Mbps on 4G across 95% of the population. 4G devices will enjoy typical download speeds of 2-50Mbps and upload speeds of 1 to 10 Mbps in 4G coverage areas. **14.** Handsets not capable of 4G will only receive 3G coverage. **15.** Check mobile coverage at www.mobilemaps.net.au/4G. **16.** International Roaming charges are Pay As You Go, and may not be available in all countries. Refer to International Roaming sheet for more information. **17.** ETF applies for 12-month contracted PROMO plans. Please refer to the Critical Information Summary for more details. **18.** Prices in this document for Super+ and Max+ Plans are valid from 1 June 2017 to 31 August 2017. **19.** Full terms and conditions as per the Application Form